



BILLING AND REIMBURSEMENT PRACTICES

Our mission at CompactCath, Inc. is to offer our clients outstanding service and simplify the way that medical supplies are ordered and received. CompactCath, Inc. manages all of the requirements associated with ordering supplies under Medicare, Medic-Cal, Blue Cross Blue Shield, Cigna and other insurance plans for clients, such as obtaining prescriptions, letters of medical necessity and insurance prior approvals, if required. Our client service representatives help clients determine their insurance coverage and bill the insurance(s) on their behalf. By signing the *Patient Agreement*, the client authorizes CompactCath, Inc. to request on their behalf, and to collect directly, all public and private insurance coverage benefits due for products and services supplied by The Company. In the event payments for insurance benefits are made directly to the client, they agree to accept all responsibility for payments due.

Deliveries are made, as requested by the client, until the item(s) are no longer medically necessary, and/or the client is deemed ineligible to receive the supplies.

One day prior to the scheduled delivery, the clients' insurance eligibility is verified to ensure coverage for products to be delivered. **If the client is deemed *ineligible* for the date of service, the supplies requested *CANNOT* be delivered.** However, deliveries may resume as soon as the client is determined to be eligible again.

Direct Pay: If you request an item or supply which is deemed 'non- covered' by your insurance, it will be required to be paid for *prior to delivery*. We accept Mastercard, Visa, Discover, and American Express.

CompactCath, Inc.

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