



RETURNED GOODS POLICY

Products delivered to clients may be returned if the product is defective, the incorrect product or quantity of product, or any other acceptable reason- as determined by Management.

Any products presented for return will *not* be accepted unless they are in the *original* package and *unused* and *unopened*. We cannot accept returns of any items that have been used on or next to the skin.

The product return/pick up arrangement must be made by the client with Customer Service as soon as possible. ***The products must be in unused condition; otherwise the client shall be responsible for the cost of the products.***

The client agrees to inform CompactCath, INC. whenever there are any changes to residence, physician, insurance carrier or prescription. Failure to notify CompactCath, INC. may result in the client being responsible for 100% of the charges for the supplies which were delivered.

For additional questions about product return, refunds, and replacement of product, please call Customer Service at: +1 (888) 933-2284.

CompactCath, Inc.

www.compactcath.com

Email: support@compactcath.com

Address: 680 8th Street, Suite 240H&G, San Francisco, CA, 94103

Phone: +1 (888) 933-2284

Fax: +1 (855) 662-2661

Office Hours: 9AM – 5PM (Monday to Friday)